



## Press Release

### Department of Labour

The Department of Labour has taken the decision to limit the customers visiting the Head Office as well as the Provincial / District Labour Offices in order to contain the spread of Covid-19 virus.

Accordingly, the customers visiting the Head Office to claim Employees' Provident Fund are informed to make an appointment through the below link and obtain a date and time to get your requirement accomplished.

[http://www.labourdept.gov.lk/index.php?option=com\\_content&view=article&id=351&lang=en](http://www.labourdept.gov.lk/index.php?option=com_content&view=article&id=351&lang=en)

The customers visiting the Provincial and District Labour Offices to claim Employees' Provident Fund are kindly requested to get an appointment date and time through contacting the relevant office through telephone. The telephone numbers and email addresses of these offices can be obtained through the official website of Department of Labour.

Furthermore, any matter concerned with Labour Laws may be forwarded to the Labour Office within the jurisdiction area in which your workplace was / is situated in, in the form of a written inquiry or written complaint. The telephone numbers and email addresses for this purpose may be obtained from the link.

[http://labourdept.gov.lk/images/PDF\\_upload/notices/contacts%20by%20type.pdf](http://labourdept.gov.lk/images/PDF_upload/notices/contacts%20by%20type.pdf) of the official website of the Department of Labour. You are further informed that written inquiries may be made from the various divisions located in the Head Office of the Department of Labour through the communication methods mentioned in the table below.

	Division/Branch	Telephone numbers to submit written complaints/inquires	Communication Method	email address to submit written complaints/inquires
1	Employees' Provident Fund	0718111367	WhatsApp	<a href="mailto:aclepfadmin@labourdept.gov.lk">aclepfadmin@labourdept.gov.lk</a>
2	EPF Claim Branch	076-1448103	WhatsApp	<a href="mailto:epfclaim@sltnet.lk">epfclaim@sltnet.lk</a>
3	EPF 30% Prior benefit Branch	070-2494798	WhatsApp	<a href="mailto:ac13epf30@labourdept.gov.lk">ac13epf30@labourdept.gov.lk</a>
4	EPF Death Claims (L) Branch	077-3018787	WhatsApp	<a href="mailto:aclepfl@labourdept.gov.lk">aclepfl@labourdept.gov.lk</a>

5	EPF Recovery Branch, PPF Branch & Employer Registration Branch	071-8196852	Viber	<a href="mailto:dclepfrec@labourdept.gov.lk">dclepfrec@labourdept.gov.lk</a>
6	Central Filing Section(CFS)	071-4408165	WhatsApp	<a href="mailto:dolcfs@sltnet.lk">dolcfs@sltnet.lk</a>
7	Labour Standards Division	071-3642024	WhatsApp	<a href="mailto:labourstandardsdiv@gmail.com">labourstandardsdiv@gmail.com</a>
8	Women & Children's Affairs Division	071-8401084	WhatsApp	<a href="mailto:wca.division@yahoo.com">wca.division@yahoo.com</a>
9	Industrial Relations Division	071-1914441	WhatsApp	<a href="mailto:ir@labourdept.gov.lk">ir@labourdept.gov.lk</a>
10	Termination Division	071-3188793	WhatsApp	<a href="mailto:termination@labourdept.gov.lk">termination@labourdept.gov.lk</a>
11	Trade Union Division	071-4411264	WhatsApp	<a href="mailto:tradeunion@labourdept.gov.lk">tradeunion@labourdept.gov.lk</a>
12	Industrial Court	071-8080292	WhatsApp	<a href="mailto:lc9dol@gmail.com">lc9dol@gmail.com</a>
13	Industrial Safety Division	071-4224910	WhatsApp	<a href="mailto:commis@labourdept.gov.lk">commis@labourdept.gov.lk</a>
14	Occupational Hygiene Division	071-7220737	WhatsApp	<a href="mailto:occhygdiv@gmail.com">occhygdiv@gmail.com</a>

With a view to delivering an uninterrupted service to the public, the Department provides the facility of diverting calls received to the office phones of the executive officers during office hours to their mobile phones and the respective contact details can be obtained through the link [http://labourdept.gov.lk/images/PDF\\_upload/notices/contacts.pdf](http://labourdept.gov.lk/images/PDF_upload/notices/contacts.pdf) of the official website of the Department of Labour. Therefore, you are kindly requested to obtain the services on office days, during office hours (8:30 a.m. – 4.15p.m) through distance communication methods at every possible instant without visiting the office personally, in order to minimize public movement as much as possible.

Official Website of the Department of Labour - [www.labourdept.gov.lk](http://www.labourdept.gov.lk)

Commissioner General of Labour  
Department of Labour