

Core Processes	
1.00	Labour inspectorate (including the complaint handling and investigation)
2.00	Employer, employee and trade union registration
3.00	EPF benefits
4.00	Legal process
5.00	Compliance
6.00	Labour standards

Supporting Processes

7.00	Administration (personnel)
8.00	Finance
9.00	Maintenance (building, vehicles, services of security, janitorial, FMI)
10.00	Communication (between divisions, labour inspectorate, external parties)
11.00	Awareness
12.00	Record keeping
13.00	Supply and logistics
14.00	Inter-agency coordination
15.00	Hostel administration